

NASA/MARSHALL SPACE FLIGHT CENTER

JOINT COUNSELING SESSION

December 5, 2019



History



- The Cayuse family of companies is a **100% Native American Owned Economic Enterprise** and is first and foremost a provider of business solutions for both commercial and government clients.
- **Owned by the Confederated Tribes of the Umatilla Indian Reservation (CTUIR); a union of three tribes: Cayuse, Umatilla, and Walla Walla.**
- Cayuse Technologies started as a strategic alliance between one of the world's largest consulting companies and the CTUIR in 2006 to create a US-based alternative to offshore delivery centers.
- Cayuse Holdings was created in 2018 with subsidiaries serving government and commercial clients.
- Cayuse is headquartered near **Pendleton, Oregon** and has regional offices in **Honolulu, HI, and Washington D.C.**

History (cont.)

Our Mission - Grow the company, grow the people

- Provide low-cost, high-quality and on-shore Technology, Professional and Environmental Services to U.S. Organizations
- Support our client's mission, worldwide, while creating sustainable, living wage jobs for Native Americans and all of our employees
- Leverage our capabilities and our client relationships to enable Native American socioeconomic development

At a Glance

The Cayuse Family of Companies – Government Services

Cayuse Technologies, LLC	<ul style="list-style-type: none"> • Top Secret FCL • SBA 8a Certification • HUBZone, DBE, MBE 	<ul style="list-style-type: none"> • DUNS: 788661309 • CAGE: 53TH6 • Primary NAICS: 541511 	<ul style="list-style-type: none"> • Technology / Software Development & Testing • Business Process Outsourcing • Service Desk / Help Desk
Cayuse Federal Services, LLC	<ul style="list-style-type: none"> • Top Secret FCL • HUBZone, DBE, MBE • SBA 8a Certification (pending) 	<ul style="list-style-type: none"> • DUNS: 116933907 • CAGE: 87ZW6 • Primary NAICS: 562910 	<ul style="list-style-type: none"> • Environmental Services • Munitions Response/UXO • Operations Support Services
Cayuse Defense Services, LLC	<ul style="list-style-type: none"> • HUBZone, DBE, MBE 	<ul style="list-style-type: none"> • DUNS: 116937597 • CAGE: 88Z93 • Primary NAICS: 541330 	<ul style="list-style-type: none"> • Department of Defense Agencies • Emergency Management Services
Cayuse Native Hawaiian Veterans, LLC	<ul style="list-style-type: none"> • HUBZone, DBE, MBE • SBA 8a Certification (pending) 	<ul style="list-style-type: none"> • DUNS: 116978031 • CAGE: 88ZJ5 • Primary NAICS: 541513 	<ul style="list-style-type: none"> • Federal Defense & Civilian • Asia/Pacific Region • Health & Medical Services • Executive Briefing Team • Exercise Support
Native Hawaiian Veterans, LLC	<ul style="list-style-type: none"> • Top Secret FCL • HUBZone, DBE, MBE • SBA 8a Graduated • ISO 9001:2015 	<ul style="list-style-type: none"> • DUNS: 185302218 • CAGE: 37FP7 • NAICS: 541513 	<ul style="list-style-type: none"> • Asia/Pacific Region • Information Technology • Professional Staff Augmentation • Strategic Communications • Operations Support Services

Business Classifications & Certifications

	CT	CFS	CNHV	CDS	NHV
SBA TRIBAL 8(a) CERTIFICATION	X	Pending	Pending	2021	Graduated
HISTORICALLY UNDERUTILIZED BUSINESS ZONE (HUBZone)	X	X	X	X	X
MINORITY OWNED BUSINESS ENTERPRISE (MBE)	X	X	X	X	X
DISADVANTAGED BUSINESS ENTERPRISE (DBE)	X	X	X	X	X
BUY INDIAN ACT & INDIAN INCENTIVE PROGRAM	X	X	X	X	X
SBA CERTIFICATE OF COMPETENCY	X				Not Applicable
STATE SUPPLIER DIVERSITY PROGRAM CERTIFICATIONS	X	X	X	X	X
ISO 9001:2015					X



Quality

- Cayuse is committed to providing the highest quality standards to our customers through our many services / solutions in the areas of Network Operations, Secure Facilities and Information Assurance
- Centers of Excellence (CoE's) with Repeatable Processes both at the client site and at our 41,000 sq. ft. state-of-the-art Technology Delivery Center. Our Delivery Center provides Secure and client-compartmentalized space with high-performance teams and enables “**Surge Capacity**” for our teams at the client site as well as those at the center
- Quality Processes are based on ISO 9001 standards /NHV is ISO 9001:2015 certified

IT Management

- Certifications: Lean Six Sigma, Project +
- Project Management
- Project Onboarding & Lifecycle
- Change Management
- Incident Management
- Root Cause Analysis
- Knowledge Transfer Management
- Ticket Management
- Cyber Security

End User Support

- 24x7x365
- Certifications: A +
- Help Desk and Desktop support
- Software Support
- Imaging and Onboarding support
- Licensing Management
- Inventory Management
- Project Documentation
- After Hours Support

Server, UCCX phone and Network Support

- Certifications: A+, Network +, Security +, Cloud +, Linux +
- Server Management (Virtual and Physical)
- Managed Hypervisors
- Backbone and Infrastructure Management
- Router / Switches / Firewall / Wireless Management
- Security Management
- Automated Scripting
- Cisco Phone Support
- SQL database

What We Do



INFORMATION TECHNOLOGY

- Information Management & Technology Services - Network Support, System & Database Administration - Help Desk, Video Teleconference & Mobility - Content & Knowledge Management - Application Development – Data Services.



FORCE PROTECTION

- Homeland Security, Anti-Terrorism, Force Protection - Critical Infrastructure Protection/Key Resources, Continuity of Operations - Analysts, Executive Briefing Teams, & Interagency Coordination - Situational Assessment & Reporting - Information Fusion/Integration - Digital Fingerprinting Services.
- Fire & Emergency Services - Policy, Requirements, & Logistics Analysis - Manning, Training & Equipping - Compliance & Quality Management - Emergency Management.



MISSION SUPPORT

- Operations Support Services - Bases, Ranges, & Airfields - Operation Centers, Watch Standers - Interagency, State and Local Coordination Counterintelligence & Surveillance Support.
- Logistics & Warehouse Management - Receiving, Inspecting, Processing & Packaging - Material Handling & Out Processing - Equipment Operations & Transport - Access Control
- Training, Education & Exercise Support - Education & Training Analysis - Exercise Planning & Execution - Tabletop, Simulations, & Field Exercises - Personnel, Equipment Training & Mobilization.
- Workshops & Conferences - Strategic Communications & Public Affairs - Community Outreach & Town Hall Meetings - Facilitation & Speaker Coordination - Professional Services – Instructional Design



REMEDIATION

- Military Munitions Response Program (MMRP)/ Unexploded Ordnance (UXO) - Environmental & Construction Support Services - Remedial Investigation and Feasibility Study (RI/FS) - Surface, Underwater & Range Clearance - Policy & Compliance - Explosive Ordnance Disposal (EOD).

Customers

- Department of Interior (DoI) - Bureau of Indian Affairs
- Department of State (DoS)
- Department of Homeland Security (DHS)
- Department of Defense (DoD)
- U.S. Air Force
- U.S. Department of Agriculture (USDA)
 - U.S. Forest Service
- U.S. Army
- Special Operations Command Pacific (SOCPAC)
- U.S. Army Corps of Engineers (USACE)
- Missile Defense Agency (MDA)
- National Security Agency/Central Security Service (NSA/CSS)
- U.S. Coast Guard
- U.S. Navy
- Naval Facilities Engineering Command (NAVFAC)
- U.S. Navy Bureau of Medicine and Surgery (BUMED)
- Commander, Navy Installations Command (CNIC)
- Pentagon Force Protection Agency (PFPA)
- Ground Intelligence Support Activity Pacific (GISA-P)
- National Guard Bureau - Army National Guard (ARNG)
- State Governments (CA, TX, HI, ID)
- Local Governments
- Tribal Governments

Principle Point(s) of Contact

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