

The background of the slide is a deep blue space filled with numerous stars and a faint nebula. On the right side, a large, reddish-brown planet, likely Mars, is partially visible, showing its surface features. The text is centered and overlaid on this background.

**NASA/MARSHALL SPACE
FLIGHT CENTER**

JOINT COUNSELING SESSION

Sure Secure Solutions
Narjis Ali

May 11, 2023

Background

COMPANY NAME:	Sure Secure Solutions	ADDRESS:	8200 Greensboro Dr, Suite 900 McLean, VA 22102
OWNER:	Narjis Ali	CONTACT NAME:	Narjis Ali
EMAIL:	Narjis.ali@suresecuresolutions.com	YEARS IN BUSINESS:	17 Years (since 2006)
CAGE CODE:	572L1	DUNS NUMBER:	174725924
WEB SITE:	https://www.suresecuresolutions.com/	NAICS CODES:	518210, 541511, 541512, 541513, 541519, 541611, 54161, 541618, 561110, 561210, 561410, 561499, 611420, 611430, 811212
CERTIFICATIONS (e.g., ISO 9001, AS 9100, etc.): ISO 9001			

Business Size & Classifications

EMPLOYEES (range):	15-50
AVERAGE SALES (range):*	\$ 3-4M

CLASSIFICATIONS (select from list below):	Yes/No
SMALL BUSINESS	Yes
SMALL DISADVANTAGED BUSINESS	Yes
NATIVE AMERICAN-OWNED	No
ALASKAN NATIVE CORPORATION	No
WOMEN OWNED	Yes
ECONOMICALLY DISADVANTAGED WOMEN OWNED	Yes
VETERAN-OWNED	No
SERVICE DISABLED VETERAN OWNED	No
HUBZONE CERTIFIED	No
8(A) CERTIFIED	No
8(A) EXPIRATION DATE (if applicable)	No

*Based around NAICS 541XXX



About Us



- **Sure Secure Solutions** is an SBA Certified Small Disadvantaged Business premiere IT provider that has consistently delivered results and provides a low-risk combination of experience and innovative IT solutions to deliver on Agency's IT strategy.
- **Established:** 2006
- **Headquarters:** Tyson's Corner, VA
- **Certifications:** Secret FCL, ISO 9001
- **Current Customers:** DHS/CISA, NASA, DoD - Army
- **Contracting Vehicles:** GSA IT-70, STARS III
- **Capabilities:**
 - Portfolio and Project Management
 - Cloud Modernization and Digital Transformation
 - Cyber and IT Security
 - Data Science and Engineering
 - End User Support / Help Desk
 - Web Application Development and Content Management



Partner Network

amazon web services Partner Network

Adobe BRONZE Solution Partner

salesforce consulting partner program

Tools and Solutions

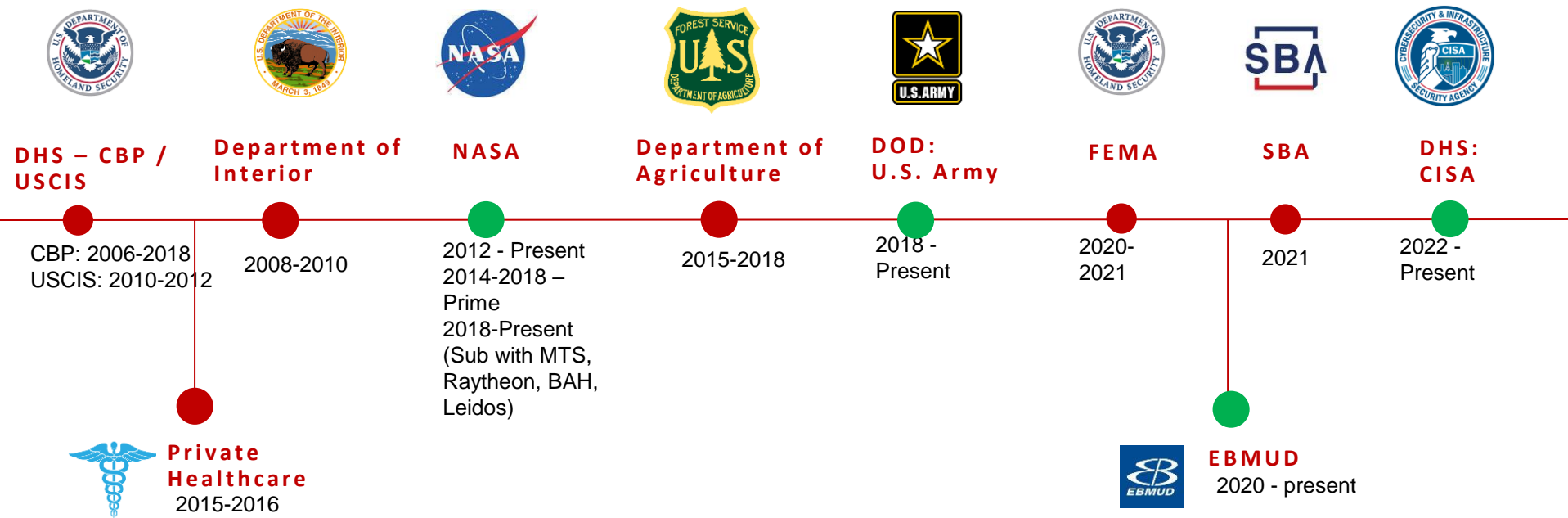
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ATLASSIAN

Our commitment to clients is reflected in our award-winning innovative solutions and customer recognition. Our greatest pride however comes not from these designations, but the teamwork, trust and relationships behind it



Sure Secure Client Timeline





Primary Capabilities

● Digital Transformation

- Cloud Modernization & Optimization
- SaaS, PaaS, IaaS Solutions
- Transformation Roadmap
- Application Modernization
- Digital Optimization
- Data strategy and Transformation
- Enterprise IT Modernization



Primary Capabilities

● **Cybersecurity & InfoSec**

- Security Architecture & Engineering
- Cloud Security
- Zero Trust Services and Solutions
- Penetration Testing
- Information Assurance
- Identity & Access Management
- Audit Logging
- Governance Risk and Compliance
- Policy, Planning, & Communications



Primary Capabilities

● IT Portfolio & Strategy

- Technology Investments & TCO
- Strategy
- Technology Roadmap
- Portfolio Governance
- Capability Development
- Automation
- Procurement Strategies
- PMO Implementation and Oversight



Primary Capabilities

● **Service Management & Service Integration**

- CMS & CDN Deployment
- Drupal as a Service
- Application Development & Integration
- Salesforce Implementation
- ServiceNow Solutions
- Atlassian Jira and Confluence Integration
- Help Desk Support
- Storage and Data Management



Current and Recent Contracts/Performance (< 5 years)

- CISA IT Strategy and Portfolio Support (Prime)
 - Integrated Operations Division (IOD) — IT Strategic Planning, Roadmap Implementation, Program and Portfolio Management
- Army Transition Assistance Program (Prime)
 - Joint Base Myer-Henderson — IT Help Desk & Technical Support
- NASA Cloud Architecture & Security (Prime)
 - NASA CIO Advisory Services— WESTPrime (Web Enterprise Services and Technologies Prime)
- SBA Cloud & Application Modernization (Prime)
 - SBA OCIO — Assessment of Existing Cloud Architecture and Security Environment
- NASA Analytics & Visualization (Sub)
 - NASA End-User Services Dashboard — RADAR (Rapid Applications Development, Analytics and Reporting)



NASA Value – NASA Cloud Architecture & Security



Problem(s):

- NASA CIO has compliance concerns with WESTPrime (Web Enterprise Services and Technologies Prime)
- SME Services and Oversight in Change Control Boards consolidation of web applications
- NASA has approximately 3500 web applications that are potential candidates for the new Cloud architecture from legacy data centers. During the initial WESTPrime environment setup and provisioning, approximately 69 applications were migrated including the www.nasa.gov public portal.

Value:

Our presence on the front lines of the WESTPrime contract and familiarity and experience with the existing infrastructure has enabled the WESTPrime environment in core cloud infrastructure services for private, public, and hybrid cloud deployments, IaaS PaaS, and SaaS for Web hosting, bandwidth management, cloud technology stacks, cloud architecture, and information security using NASA IT policies as well as leveraging Sure Secure's experience in industry best practices for application deployments and cloud infrastructure & security.

Solution:

- Addressing compliance concerns and provide a secure isolated environment using strong authentication, authorization, and auditing mechanisms
- Assisted the OCIO in managing the risk of transitioning and migrating applications from data centers to the Cloud
- Provided SME services and oversight on Change Control Boards (CCBs) and security compliance to facilitate the consolidation of web applications and provisioning of secure PaaS, SaaS, and other supporting services for its customers

Solution Outcome:

Sure Secure has been instrumental in clearly defining, developing, and provisioning NASA Identity and Credential Access Management (ICAM) solutions for the WESTPrime environment specially using the SiteMinder application suite of products as well as SAML based authentication for the inside NASA intranet site. Additionally, SME oversight validated Cloud Security Plans of Action and Milestones (POA&Ms), identifying and mitigating risks in staging and development environments, conducting internal control reviews (ICRs) based on NIST SP 800-53 rev3 controls and working with the WESTPrime Security Operations teams to address vulnerabilities in WESTPrime systems.



NASA Value – SBA Cloud & Application Modernization



Problem(s):

- The Small Business Administration (SBA) initiated an assessment of their existing cloud environment. The OCIO required an Independent Assessment of Existing SBA's Cloud Architecture and Cloud Security Environment with recommendations in building efficiencies with emphasis on cloud strategies, accurate cost tracking and assistance in cloud compliance and access control
- What kept the CIO awake at night:
 - Managing high cloud costs and overruns
 - Identifying & allocating costs for shared resources (Charge back)
 - Reporting & visibility for leadership
 - Securing the Cloud Infrastructure

Solution:

- What we did that helped them sleep better:
 - Cloud Infrastructure Assessment and Recommendations
 - Developed an Asset Management Chargeback functions/model for SBA cloud program
 - Evaluation and development support for Access Control Management
 - Streamlined cloud migration, cloud governance, cloud procurement, cloud strategy and compliance
 - Implemented a Continuous Improvement Initiative addressing all aspects of delivery approach

Value:

Sure Secure understood the SBA OCIO's cloud dilemma from the get-go and quickly mobilized a formidable strategy and direction upon reviewing their current cloud infrastructure. Simply put, we helped them sleep better by remedying what keeps the CIO awake at night.

Solution Outcome:

Sure Secure Solutions successfully supported the initiative to transform and integrate their multi-cloud deployment across the SBA enterprise; this includes technical assessment and recommendations to improve performance as well as business management approaches across all the Agency's programs, thereby establishing a common life cycle and platform for its users.



NASA Value – NASA Analytics & Visualization



Problem(s):

- At NASA - Sure Secure is a vital part of the RADAR team who supports the NASA End-User IT Services contract. The NEST contract empowers the NASA end user by providing enhanced essential IT services.
- Requiring dashboarding and visualization processes and solutions in assisting data analytics and metrics collection of End-Users.

Solution:

- Bring the Agency one step closer to efficient backend support
- Introduce and build web-based applications to monitor
- Use of open standards for seamless inter-application integration
- Robust data analysis and visualization dashboard that provides situational awareness, facilitates program management, gathers metrics, and monitors performance, quality, and risks.

Value:

The work Sure Secure and RADAR provide, would give the end user the powerful ability to make confident business decisions by being the trusted source to get their data. Sure Secure plays a crucial part in this team's web application development efforts by providing design and development guidance to all applications.

Solution Outcome:

RADAR creates, collects and analyzes data to provide meaningful interpretations to guide business decisions. RADAR provides software applications; both web and machine based to increase productivity and provide automation, mines for data across NASA platforms and tools and brings disparate sources together to turn data into intelligence.



Awards/Notable Accomplishments

2016

- SBA 2016 Small Business Prime Contractor
- NASA HQ Small Business Prime Contractor

2017

- NASA HQ and NSSC Small Business Prime Contractor
- Outstanding Achievement award from NASA Chief Engineer
- NASA NSSC Small Business Prime Contractor

2019

- NASA NSSC Small Business Prime Contractor

2021

- NASA NSSC Mentor-Protege
- NASA Agency level Mentor-Protege



Principle Point(s) of Contact

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